

*Service Providers  
for Homeless  
Veterans*



*Presented by  
California Department of Veterans Affairs  
California Department of Corrections*

## Contents

Introduction .....	3
<b>Northern California</b>	
Inter-City Services of Berkeley .....	4
Next Step Center of Menlo Park .....	5
North Bay Resource Center (Santa Rosa) .....	6
Operation Dignity of Oakland/Alameda .....	7
Sacramento Veterans Resource Center .....	8
Swords to Plowshares (San Francisco) .....	9
VECTORS — Chico .....	10
Vietnam Veterans of California Inc., Eureka .....	11
<b>Coastal California</b>	
Veterans Transition Center of Monterey County – Marina .....	12
<b>Central California</b>	
Central Valley Homeless Veterans of Modesto .....	13
Veterans Assistance Foundation Inc. (Bakersfield) .....	14
Veterans Crisis Programs of Central California (Fresno) .....	15
<b>Southern California</b>	
American G.I. Forum of Montebello .....	16
CHARO Community Development Corporation (Los Angeles) .....	17
Goodwill Industries of Southern California – Los Angeles .....	18
New Directions Inc. (West Los Angeles) .....	19
Veterans First (Santa Ana) .....	20
Vietnam Veterans of San Diego .....	21
Villages at Cabrillo (Long Beach) .....	22
Westside Residence Hall (Inglewood) .....	23

Homeless veteran service providers are nonprofit community-based organizations (CBOs) that provide supportive services—including housing, employment and training—for men and women veterans who are homeless, who are at risk of becoming homeless or who have significant barriers to employment.

Most CBOs are Workforce Investment Act (WIA) Section 168 veteran service providers. Money from Section 168 is used to serve veterans with significant barriers to employment. Under the WIA, this population is a mandatory special-needs target group.

CBOs marked with an asterisk (\*) receive funding through the WIA.

Located statewide, CBOs respond to a variety of obstacles faced by homeless veterans. CBOs have one goal in mind: address the complex challenges confronting many homeless and unemployed veterans including parolees who are veterans.

If you are homeless or at risk of becoming homeless the California Department of Veterans Affairs (CDVA) and the California Department of Corrections (CDC) encourage you to contact a CBO listed in this brochure.

Although many CBOs provide residential and nonresidential services to men and women veterans, CDVA and CDC recommend women veterans inquire about the availability of these services.

If you are unable to access the CBOs listed in this brochure, contact your county veteran service office (CVSO) for a referral to a homeless service provider in your local community. CVSOs are listed at [www.cacvso.org](http://www.cacvso.org), or in the white pages of your local telephone directory under county government offices.

**Inter-City Services of Berkeley\***

<b>Contact</b>	Laura Poree
<b>Telephone</b>	(510) 655-3552
<b>Fax</b>	(510) 655-3554
<b>E-Mail</b>	poreelaura@hotmail.com
<b>Web Site</b>	www.icsworks.org www.icsworks.com
<b>Address</b>	3269 Adeline St. Berkeley, Calif. 94703

Inter-City Services of Berkeley provides direct vocational skills, classroom training, supportive services, job placement assistance, career assessment, employment counseling and other services to eligible men and women veterans in Berkeley, Oakland and surrounding Bay Area communities.

Funding sources include community development block grants and the Workforce Investment Act.

**Next Step Center of Menlo Park\***

<b>Contact</b>	Rose Sutton
<b>Telephone</b>	(650) 617-2729
<b>Fax</b>	(650) 617-2623
<b>E-Mail</b>	rose_sutton1@hotmail.com
<b>Web Site</b>	www.vietvets.org
<b>Address</b>	Next Step Center, Bldg. 137-2 795 Willow Rd. (MS-116B-6) Menlo Park, Calif. 94025

Established in 1986, Next Step Center became a division of Vietnam Veterans of California Inc. in November 1999.

Located on the campus of the U.S. Department of Veterans Affairs medical center in Menlo Park, Next Step Center provides transitional housing with comprehensive vocational, employment and occupational training services to men and women veterans in the Bay Area who have multiple barriers to employment.

**North Bay Resource Center***A Division of Vietnam Veterans of California Inc.*

<b>Contact</b>	Susan Roberts
<b>Telephone</b>	(707) 578-8387
<b>Fax</b>	(707) 578-2788
<b>E-Mail</b>	sroberts@vietvets.org
<b>Web Site</b>	www.vietvets.org
<b>Address</b>	2455 Bennett Valley Road, B117 Santa Rosa, Calif. 95404

With sites in Menlo Park, Sacramento, Santa Rosa and Eureka, Vietnam Veterans of California Inc. provides services to men and women veterans from Silicon Valley to the Oregon border.

The Santa Rosa site, North Bay Resource Center, serves veterans in six counties (Marin, Lake, Sonoma, Solano, Napa and Mendocino) north of San Francisco.

The Santa Rosa site provides career assessment, vocational training, job search and supportive services to eligible veterans.

In addition, North Bay Resource Center operates a long-term transitional housing program for homeless single parents (10 beds).

Funding is provided by grants under the Workforce Investment Act and U.S. Department of Housing and Urban Development.

**Operation Dignity of Oakland/Alameda**

<b>Contact</b>	Alex McElree
<b>Telephone</b>	(510) 287-8465
<b>Fax</b>	(510) 287-8469
<b>E-Mail</b>	amcelree@aol.com
<b>Web Site</b>	www.operationdignity.org
<b>Address</b>	1504 Franklin St., Suite 102 Oakland, Calif. 94612

Serving veterans in the East Bay area, Operation Dignity of Oakland/Alameda operates a homeless mobile outreach service that provides food, blankets, clothing and case management.

Operation Dignity's 100-bed winter shelter provides food, shelter, clothing, a medical van, case management and substance abuse counseling and referral.

Operation Dignity offers 120 transitional housing beds (single room occupancy), 66 transitional housing beds for families and eight emergency shelter beds with a full range of services including case management.

In addition, Operation Dignity operates a child development center and preschool and provides property management for all sites and agencies. Veterans preference applies to all projects.

Operation Dignity is developing 19 permanent family housing units on the site of the former Alameda Naval Air Station.

**Sacramento Veterans Resource Center\***

<b>Contact</b>	Richard Dibble
<b>Telephone</b>	(916) 393-8387
<b>Fax</b>	(916) 393-8389
<b>E-Mail</b>	rickdibble@yahoo.com
<b>Web Site</b>	www.vietvets.org
<b>Address</b>	7270 E. Southgate Drive Sacramento, Calif. 95823

The Sacramento Veterans Resource Center (SVRC) is a Vietnam Veterans of California program serving men and women veterans in the greater Sacramento area.

SVRC operates an on-site 32-bed transitional housing program for males and an 8-bed off-site program for females.

Plans include a 19-bed residential drug and alcohol treatment program to complement an on-going outpatient program, which serves both veterans and nonveterans.

Funding comes from the U.S. Department of Veterans Affairs, U.S. Department of Housing and Urban Development, Homeless Veterans Reintegration Project, Workforce Investment Act and various local sources.

**Swords to Plowshares**

<b>Contact</b>	Michael Blecker
<b>Telephone</b>	(415) 252-4787 / 4788 ext. 321
<b>Fax</b>	(415) 252-4790
<b>E-Mail</b>	mblecke@swords.com
<b>Web Site</b>	www.swords-to-plowshares.org
<b>Address</b>	<i>Main Office:</i> 1063 Market St. San Francisco, Calif. 94103  <i>Residential Programs &amp; The Veterans Academy:</i> 1030 Girard Road San Francisco, Calif. 94129  <i>Residential Program Sites:</i> Treasure Island Transitional Housing 1433F Halibut Court San Francisco, Calif. 94130  <i>DeMontfort Residences</i> 27 DeMontfort 42 DeMontfort San Francisco, Calif. 94112

Swords to Plowshares provides a wide spectrum of services to veterans in San Francisco. Programs include job search, career assessment and retraining, transitional housing, a drop-in mental health clinic and recovery programs.

The Transitional Housing Program has space for up to 72 veterans at two sites. Swords added another 100 units of permanent housing in June 2001.

Funding sources include the U.S. Department of Housing and Urban Development (Stewart B. McKinney Homeless Assistance Act), Workforce Investment Act, Homeless Veterans Reintegration Project and various local grants.

**VECTORS – Chico**

<b>Contact</b>	Mike Helm
<b>Telephone</b>	(530) 343-3040
<b>Fax</b>	(530) 343-3090
<b>E-Mail</b>	mghelm@shocking.com vectors.npo@sbcglobal.net
<b>Web Site</b>	None
<b>Address</b>	252 E. First St. Chico, Calif. 95928  Mail: P.O. Box 8508 Chico, Calif. 95927

Veterans Executive Corporation To Organize Rehabilitative Services (VECTORS) is a non-profit 501-3c, chartered to provide supportive services to clients of the North Valley Veterans Center.

VECTORS provides disadvantaged veterans with services from various government agencies including the U.S. Department of Veterans Affairs, Employment Development Department and Butte County Health Department.

The community-based organization (CBO) operates a six-bed transitional shelter for homeless veterans. During the past five years VECTORS has sheltered, stabilized and assimilated back into the community more than 75 veterans with myriad problems, a success rate of more than 50 percent.

In the future this CBO would like to double or triple the shelter's capacity and provide more comprehensive services in-house.

**Vietnam Veterans of California Inc., Eureka\***

<b>Contact</b>	Ben Fewell
<b>Telephone</b>	(707) 442-5852
<b>Fax</b>	(707) 442-4113
<b>E-Mail</b>	bfewell@humboldt1.com ncvrcben@yahoo.com
<b>Web Site</b>	www.vietvets.org
<b>Address</b>	2107 Third St. Eureka, Calif. 95501

Vietnam Veterans of California's (VVC) northernmost site provides job search, career exploration, retraining and various supportive services to men and women veterans in Humboldt County.

VVC Eureka operates a 12-bed transitional housing (TH) program and is developing a 33-bed long-term TH site.

Funding comes from the Homeless Veterans Reintegration Project, Workforce Investment Act and Federal Emergency Shelter Grants.

### Veterans Transition Center of Monterey County – Marina

<b>Contact</b>	Ronn Rygg
<b>Telephone</b>	(831) 883-8387
<b>Fax</b>	(831) 883-3024
<b>E-Mail</b>	info@vtcmonterey.org
<b>Web Site</b>	www.vtcmonterey.org
<b>Address</b>	220 12th St. - Martinez Hall Marina, Calif. 93933

Operating on the site of the decommissioned Fort Ord, Veterans Transition Center of Monterey County (VTC) provides outreach, case management, transitional housing and referral services to eligible men and women homeless veterans and their dependents.

VTC rehabilitated 10 of the 20 duplexes (or 40 housing sites) located on post and made them available for occupancy beginning in May 2002.

Located nearby, VTC is rehabilitating Martinez Hall, which will serve as a self-help resource center for homeless veterans and community agencies working with the homeless.

Funds for VTC are provided by the U.S. Department of Veterans Affairs, U.S. Department of Housing and Urban Development and the Supportive Housing Program of the Federal Home Loan Bank of San Francisco. VTC also receives funds from the state, local cities, community development block grants, local foundations and donations.

### Central Valley Homeless Veterans of Modesto

<b>Contact</b>	Marvis Hood
<b>Telephone</b>	(209) 522-4355
<b>Fax</b>	(209) 522-5077
<b>E-Mail</b>	marvishoodjr@cs.com
<b>Web Site</b>	www.cvhomelessvets.org
<b>Address</b>	664 Paradise Road Modesto, Calif. 95351

Central Valley Homeless Veterans (CVHV) of Modesto serves men and women veterans in the San Joaquin Valley and surrounding communities.

The community-based organization provides housing, case management, vocational counseling and training. CVHV operates a transitional housing facility with accommodations for 36 clients. Fees and local donations fund the program.

**Veterans Assistance Foundation Inc.**

<b>Contact</b>	Robert Piaro
<b>Telephone</b>	(661) 868-7313
<b>Fax</b>	(661) 868-7309
<b>E-Mail</b>	vafdirector@mindspring.com
<b>Web Site</b>	www.veteransassistance.org
<b>Address</b>	VAF Resource and Referral Center 1120 Golden State Ave. Bakersfield, Calif. 93301

Veterans Assistance Foundation Inc. provides employment and housing information and referral services to homeless veterans and participates in the Bakersfield Stand Down.

**Veterans Crisis Programs of Central California**

<b>Contact</b>	Dan Hartman
<b>Telephone</b>	(559) 486-5701
<b>Fax</b>	(559) 486-5633
<b>E-Mail</b>	vetcripr@pacbell.net danh@gruntweb.us
<b>Web Site</b>	www.gruntweb.us
<b>Address</b>	2735 E. Woodward Ave. Fresno, Calif. 93721

Serving Fresno and surrounding communities, Veterans Crisis Programs of Central California (VCP) offers employment services, job training programs and placement services, transitional housing and legal services including the Fresno Homeless Court Project.

Additionally, VCP operates a food bank as well as a clothing and household goods distribution point.

A major component of the organization is the Veterans Crisis Resource Center, which provides referrals, resources, counseling and emergency services (such as food and clothing) to eligible men and women veterans.

Volunteers staff the center, which is supported entirely by contributions from the community and local funding.



**American G.I. Forum of Montebello\***

<b>Contact</b>	Rafael Centeno
<b>Telephone</b>	(323) 278-0330
<b>Fax</b>	(323) 278-0336
<b>E-Mail</b>	laivc@earthlink.net
<b>Web Site</b>	www.agif.org
<b>Address</b>	7801 Telegraph Road, Suite A Montebello, Calif. 90640

Serving veterans in the Pasadena area, American G.I. Forum of Montebello is a division of the National Veterans Outreach Program.

With funding from the Workforce Investment Act, American G.I. Forum of Montebello provides vocational counseling, retraining, job search and supportive services to eligible men and women veterans.

**CHARO Community Development Corporation\***

<b>Contact</b>	Cynthia Amador
<b>Telephone</b>	(323) 269-0751
<b>Fax</b>	(323) 266-4326
<b>E-Mail</b>	jdolorfino@charocorp.com
<b>Web Site</b>	www.charocorp.com
<b>Address</b>	4301 East Valley Blvd. Los Angeles, Calif. 90032

CHARO provides employment and training programs for veterans with special needs.

**Goodwill Industries of Southern California – Los Angeles\***

<b>Contact</b>	Margaret O'Brien
<b>Telephone</b>	(323) 223-1211
<b>Fax</b>	(323) 343-9927
<b>E-Mail</b>	mobrien@lagoodwill.org
<b>Web Site</b>	www.lagoodwill.org
<b>Address</b>	Workforce and Career Development Centers (Main Plant) 342 San Fernando Road Los Angeles, Calif. 90031

Providing services in Los Angeles for more than 80 years, Goodwill administers the Workforce Readiness Program for veterans who have a barrier to employment, skill training programs (including truck driving and food service) and a Work Acclimation Program with paid work experience and a structured job search workshop.

Additionally, Goodwill provides supportive services such as bus passes, clothing, follow-up and a full-time counselor and job developer.

Funding sources include the Workforce Investment Act, Veterans Workforce Investment Program, Homeless Veterans Reintegration Project and U.S. Department of Labor.

**New Directions Inc.**

<b>Contact</b>	Toni Reinis
<b>Telephone</b>	(310) 914-4045
<b>Fax</b>	(310) 914-5495
<b>E-Mail</b>	treinis@newdirectionsinc.org
<b>Web Site</b>	www.newdirectionsinc.org
<b>Address</b>	11303 Wilshire Blvd. VA Building 116 Los Angeles, Calif. 90073

New Directions Inc. provides long-term drug and alcohol treatment, vocational testing and instruction, job training and placement and legal services for homeless men and women veterans in Los Angeles.

The nonprofit community-based organization maintains more than 200 transitional and permanent housing beds and administers a dual diagnosis program for veterans with a major mental illness and substance abuse disorder.

Funding sources include the U.S. Department of Housing and Urban Development (Stewart B. McKinney Homeless Assistance Act), Workforce Investment Act, Homeless Veterans Reintegration Project, community support and local grants.

**Veterans First** (formerly *Veterans Charities of Orange County*)

<b>Contact</b>	Maurice Arguelles
<b>Telephone</b>	(714) 547-0615
<b>Fax</b>	(714) 547-8678
<b>E-Mail</b>	veteransfirst@earthlink.net
<b>Web Site</b>	None
<b>Address</b>	1570 East Edinger Ave., Suite 8 Santa Ana, Calif. 92705-4910

Serving veterans in need throughout Orange County and Southern California for more than 32 years, Veterans First provides referrals to a wide range of services including emergency, transitional and permanent housing, medical, claims, counseling and job placement.

**Vietnam Veterans of San Diego\***

<b>Contact</b>	Al Pavich
<b>Telephone</b>	(619) 497-0142 / 6123 ext. 226 (619) 954-8873—Cell
<b>Fax</b>	(619) 497-0263
<b>E-Mail</b>	al.pavich@vvsd.net
<b>Web Site</b>	www.vvsd.net
<b>Address</b>	4141 Pacific Highway San Diego, Calif. 92110

Serving former military personnel throughout San Diego County, Vietnam Veterans of San Diego (VVSD) operates housing facilities at eight sites with a total of 210 spaces.

Helping families stay together, VVSD administers the 32-bed Family Welcome Home Program.

In addition, VVSD manages the city of San Diego's 150-bed winter shelter, open four months each year.

VVSD's extensive employment and recovery programs have a high success rate. The organization provides a variety of services including vocational counseling, money for retraining and mental health counseling.

Other services offered include combat and post-traumatic stress disorder debriefings, childhood trauma recovery and a highly successful Child Support Payment Program.

Founder of Stand Down and the Homeless Court Program, VVSD received the Channel 10 Leadership Award as Nonprofit Organization of the Year in 2001, awarded by San Diego television station KGTV, an affiliate of the American Broadcasting Company.

VVSD receives funding from the U.S. Department of Labor, Workforce Investment Act, Homeless Veterans Reintegration Project, San Diego County Alcohol and Drug Services and various local grants and donations.

**Villages at Cabrillo\***

<b>Contact</b>	Stephen Peck
<b>Telephone</b>	(562) 388-7810 (310) 864-5258—Cell
<b>Fax</b>	(562) 388-7803
<b>E-Mail</b>	sjpeck@usvetsinc.org
<b>Web Site</b>	<a href="http://www.usvetsinc.org/locations/cabrillo.asp">www.usvetsinc.org/locations/cabrillo.asp</a>
<b>Address</b>	2001 River Ave. Long Beach, Calif. 90810

**V**illages at Cabrillo, also known as U.S. Vets of Long Beach, offers a diverse array of programs including 320 beds for men and women homeless veterans in the Long Beach area. Seven partner agencies provide 170 beds for families and youth.

Programs include inpatient substance abuse treatment, job re-entry, female veterans, dual diagnosis and transitional housing.

Services include vocational counseling, funds for retraining, mental health counseling and referral and recovery.

Funding sources include the Workforce Investment Act, U.S. Department of Housing and Urban Development, U.S. Department of Labor, U.S. Department of Veterans Affairs, Homeless Veterans Reintegration Project and private foundations.

**Westside Residence Hall\***

<b>Contact</b>	Dwight Radcliff
<b>Telephone</b>	(310) 348-7600
<b>Fax</b>	(310) 641-2661
<b>E-Mail</b>	<a href="mailto:dradcliff@usvetsinc.org">dradcliff@usvetsinc.org</a>
<b>Web Site</b>	<a href="http://www.usvetsinc.org/locations/westside.asp">www.usvetsinc.org/locations/westside.asp</a>
<b>Address</b>	733 South Hindry Ave. Inglewood, Calif. 90301

**W**estside Residence Hall, also known as U.S. Vets of Inglewood, provides a diverse array of programs for veterans in Los Angeles.

Services include vocational counseling, funds for retraining, mental health counseling, a non-custodial fathers program, legal clinic, referrals, recovery services and a 450-bed transitional housing program in Inglewood.

Funding sources include the Workforce Investment Act, U.S. Department of Housing and Urban Development, U.S. Department of Labor, U.S. Department of Veterans Affairs and Homeless Veterans Reintegration Project.

*For further details about the community-based organizations  
listed in this brochure, contact:*

**California Association of Veteran Service Agencies**

Don Harper  
Telephone: (916) 393-8387  
Fax: (916) 393-8389  
doncavsa@yahoo.com  
7270 E. Southgate Drive  
Sacramento, Calif. 95823

*Questions concerning this brochure should be directed to:*

**California Department of Veterans Affairs**

Veterans Services Division  
Telephone: (916) 653-2573  
Fax: (916) 653-2563  
vetservices@cdva.ca.gov  
1227 O St., Suite 101  
Sacramento, Calif. 95814